



# Fix the Window Login Error 0x80280013

Windows login errors can be frustrating and disruptive to your computing experience. One such error is the 0x80280013 error code, which typically appears during the login process. This error can stem from various underlying causes, such as corrupt system files, software conflicts, or even hardware issues. In this guide, we will provide you with a comprehensive set of steps to troubleshoot and resolve the Windows Login Error 0x80280013. Please follow the steps below carefully to ensure a successful resolution.

### **Step 1: Restart Your Computer**

The first and simplest step in troubleshooting any Windows error is to restart your computer. Sometimes, errors can occur due to temporary glitches, and a simple reboot can clear these issues.

### **Step 2: Disconnect External Devices**

Disconnect any external devices such as USB drives, printers, or other peripherals from your computer. Sometimes, conflicts with these devices can lead to login errors. After disconnecting them, attempt to log in again.



## **Step 3: Boot into Safe Mode**

If you're unable to log in normally, try booting your computer into Safe Mode. Safe Mode starts Windows with a minimal set of drivers and services, which can help you identify if the error is caused by a third-party application or driver. To boot into Safe Mode:

- 1. Restart your computer.
- 2. As soon as the computer starts booting, repeatedly press the "F8" key (or another key depending on your system) until the Advanced Boot Options menu appears.
- 3. Use the arrow keys to select "Safe Mode" and press Enter.

Once in Safe Mode, try logging in again. If you can log in without the error, it indicates that a third-party application or driver might be causing the issue.

# **Step 4: Run Windows Update**

Outdated Windows files can lead to various errors, including login errors. Make sure your operating system is up to date:

- 4. Press "Windows + I" to open the Settings app.
- 5. Go to "Update & Security" > "Windows Update."
- 6. Click on "Check for updates" and let Windows download and install any available updates.





The System File Checker tool can scan and repair corrupted or missing system files. Here's how to use it:

- 1.Press "Windows + X" and select "Command Prompt (Admin)" or "Windows PowerShell (Admin)."
- 2.In the command prompt window, type: **sfc /scannow** and press **Enter**.
- 3. Wait for the scan to complete. If any issues are found, the tool will attempt to repair them.

# **Step 6: Run DISM Tool**

The Deployment Imaging Service and Management (DISM) tool can help fix issues with the Windows system image:

- 4. Open a command prompt with administrative privileges (as explained in Step 5).
- 2. Type: **DISM** / **Online** / **Cleanup-Image** / **RestoreHealth** and press Enter.
- 3. Allow the tool to run and complete the repair process.

# **Step 7: Check for Malware**

Malware infections can also cause login errors. Run a full system scan using your preferred antivirus software to ensure your system is clean.



### **Step 8: Perform a System Restore**

If the error started recently, you can use System Restore to revert your system to a previous state when it was functioning correctly:

1.Press "Windows + R," type **rstrui.exe**, and press Enter.

2. Follow the on-screen instructions to choose a restore point and complete the process.

### **Step 9: Create a New User Account**

Creating a new user account can help determine if the error is specific to your user profile. Here's how:

3.Press "Windows + I" to open the Settings app.

2.Go to "Accounts" > "Family & other users."

3.Under "Other users," click "Add someone else to this PC" and follow the prompts to create a new account.

4.Log in with the new account to see if the error persists.

### **Step 10: Perform a System Reset**

If none of the above steps resolve the issue, you can perform a system reset. This will reinstall Windows while keeping your personal files intact. Remember to back up important data before proceeding:

5.Go to the Settings app.

2.Navigate to "Update & Security" > "Recovery."

3.Under "Reset this PC," click "Get started" and follow the on-screen instructions.